



CONNECTING COLLABORATIVE TEAMS IN VIRTUAL SPACE WITH WWT VIRTUAL OFFICE

COVID-19 RESPONSE

WWT'S software delivery division recently proved the effectiveness of this robust virtual office experience in response to the COVID-19 pandemic. WWT used the virtual office initiative that was supporting approximately 50 WWT personnel to transition, over a weekend, more than 500 employees in multiple development centers across the U.S. and 120 clients to a fully virtual workforce with little to no impact on delivery. WWT has demonstrated its ability to perform DevOps assessments, Agile assessments, platform implementations, collaborative development, and mentoring requirements remotely.

Public sector agencies with a distributed workforce are looking to unify co-workers, no matter where they are located, in virtual spaces for more effective collaboration and communication.

It is certain now that the network capacity, teleworking capabilities, and collaboration tools set up to accommodate mass telework will continue to be sustained long after COVID-19 subsides. Moving forward, the emphasis should not be on "remote" teams but "collaborative" teams co-working together in a virtual space.

WWT now offers public sector agencies a virtual workspace technology with integrated collaboration tools that support peer-to-peer collaboration from distributed locations. Using WWT's Virtual Office capability—and other integrated tools—agencies can reduce the risk of remote work that requires significant collaboration such as software development by giving its workforce the environment and technologies that overcome barriers of physical distance. Team members can work side-by-side in the same online office and even perform pair programming, regardless of location. This ensures frequent and effective communications, interaction, and feedback between team members. Whether internal agency employees, inter-agency teams or contractors, WWT can provide the right tools and processes essential for building a real-time collaborative remote workforce.

Even though technology can enable collaboration, WWT has found that having good on-boarding engagements that goes beyond tools and focuses on people and processes teaches users how to be productive members of remote teams. WWT's Agile coaches work at the individual and team level to establish remote working agreements to create simple tenets around daily interaction. This helps members overcome barriers introduced in a remote environment focusing on building and maintaining high performance teams.

WWT'S VIRTUAL OFFICE CAPABILITIES

- A sense of situational awareness and the ability to switch from one conversation to another with minimal effort or barriers
- The ability to see teammates in the virtual office, providing much more of a collaborative feel and promoting interactions
- The ability for instant interactions, fast feedback to questions, and the ease of breaking into side discussions making collaboration easy and effective
- The option to operate as a high-performing Agile team



GET STARTED TODAY

For more information or to receive a demo of the WWT Virtual Office capability, contact:

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WWT'S VIRTUAL OFFICE KEY FEATURES

- Break room (or Away) when you go out for lunch or breaks
- Use Virtual Office for team turn-arounds
- One-click invites to request a team member to your room
- “Knock” on a closed door or alert someone in a cubicle as a courtesy
- Set status to “Busy” if you are in any non-team meetings
- Go offline if you are gone for the day
- Be in team area even when working alone

EMPOWER YOUR WORKFORCE, PROJECT MANAGEMENT TEAMS

Virtual Office makes it easy for employees to jump in and connect with all stakeholders without having to stop and pick up the phone. Project teams can now accommodate a wider range of work and communication styles, as well as reap the benefits of that diversity. Teams can visually see who is available for a quick huddle so that nothing waits until the next day. This helps improve relationships, deliverable quality, and deadlines.

Agencies can easily integrate their Zoom, Cisco WebEx, Google Meet, or Microsoft Teams account and use them with the platform. The tool itself offers video and audio-conferencing options, chat, and at-a-glance insights – all while allowing agency in-office employees to truly work side-by-side with the remote team.

WWT Virtual Office paves the way for agencies to establish a collaborative remote workforce that can effectively meet mission requirements.