

Strengthen your security posture with Managed Detection and Response



Detect, investigate, and respond to advanced threats across your IT environment

Dell Managed Detection and Response

Combining Dell Technologies' security expertise and deep knowledge of IT environments with the leading Secureworks® Taegis™ XDR security analytics software

How secure is your organization?

It's difficult for IT teams to keep pace with the growing volume of ever-evolving security threats. More than 60 percent of companies have experienced a data compromise due to an exploited vulnerability.¹

Fully protecting your organization requires quick detection and effective response to new threats across the environment. This is difficult due to point products and tools that fragment visibility, challenges in finding and retaining qualified security professionals, and IT teams that are already fully occupied with critical demands and daily operations.

Managed Threat Detection and Response

Dell Managed Detection and Response powered by Secureworks Taegis XDR is a fully managed, end-to-end, 24x7 service that monitors, detects, investigates and responds to threats across the entire IT environment, helping organizations with 50 or more endpoints to quickly and significantly improve their security posture—while reducing the burden on IT.

The service leverages two key capabilities:

- The expertise of Dell Technologies security analysts, gained through years of experience helping organizations worldwide to better protect their business
- The power of the open Secureworks Taegis XDR security analytics software, built on 20+ years of SecOps know-how, real-world threat intelligence and research, and experience detecting and responding to advanced threats

Key benefits:

- Unified detection and response across the entire ecosystem
- Continuously updated threat database keeps protection current
- Even the stealthiest threat actor tactics can be detected
- Comprehensive view of attacker's end-to-end activity
- A team of Dell Technologies security professionals whose expertise includes security, advanced infrastructure, cloud and more
- Expert help in implementing the cloud-native SaaS XDR
- Quick initiation of cyber incident response when a breach occurs

Secureworks®

Full-Service Solution

Dell Technologies security analysts assist with initial set up, monitoring, detection, remediation and response—all for one predictable price. They work closely with your IT team to understand the environment, advise on security posture improvements and help deploy the XDR software agent to endpoints.

Alerts are monitored and reviewed 24x7. If an alert merits investigation, analysts determine and perform the appropriate response. If a threat is malicious or requires your action, you are informed and, if necessary, provided with step-by-step instructions.

In the event of a security incident, Dell Technologies helps you initiate the process to get your organization back up and running.

Key Features

Agent rollout assistance <ul style="list-style-type: none">• Partner with you to understand your environment and help deploy the software agent to applicable endpoints for no additional fees.• Executed by highly experienced deployment experts	Threat detection & investigation <ul style="list-style-type: none">• Leverage Secureworks attacker data gained from 1,400+ incident response engagements in the last year• Quarterly reviews providing guidance to improve customer's security posture
Response and active remediation <ul style="list-style-type: none">• Deliver step-by-step instructions to contain the threat even in complex situations• Up to 40 hours of remote remediation guidance included per quarter.	Cyber incident response initiation <ul style="list-style-type: none">• 40 hours of annual remote incident response assistance enables investigative activities to commence quickly• Guidance from our certified security experts who have helped organizations of all sizes recover from severe security events

Start securing your environment today with Dell

With the cost of an average data breach reaching \$13 million, now is the time to learn more about whether Dell Managed Detection and Response is right for you.²

Contact your sales representative today.

¹Forrester Consulting Thought Leadership Paper Commissioned by Dell, BIOS Security – The Next Frontier for Endpoint Protection, June 2019.

²Accenture, Ninth Annual Cost of Cybercrime Study, March 2019