



**World Wide
Technology**

Make a new world happen

Self-Service & eCommerce Overview

Introduction

WWT's self-service and eCommerce tools provide customers with digital access to key capabilities that help them execute and achieve their desired business outcomes. These tools are available through our corporate website's "My Account" menu for registered WWT account holders.

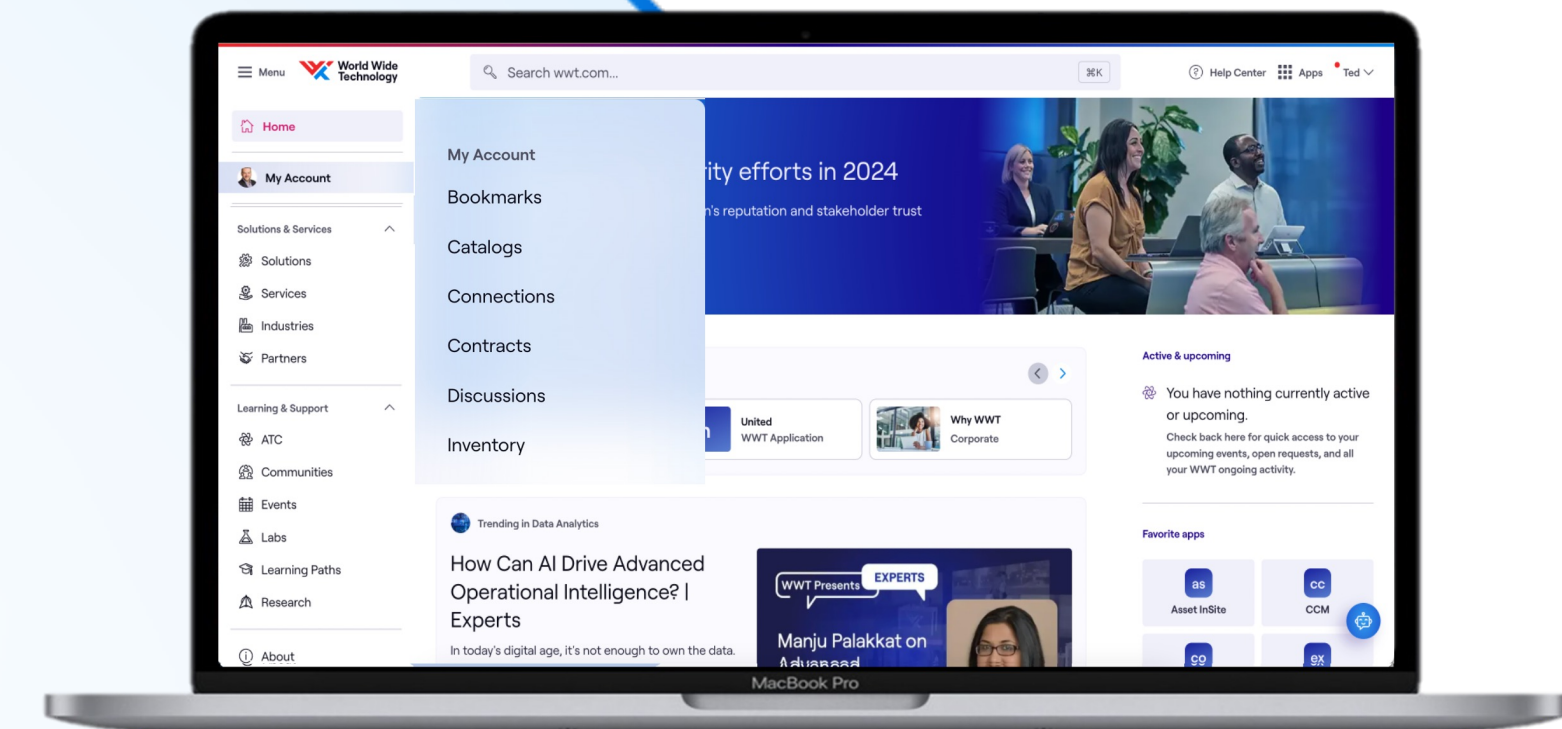
Request & manage quotes

Place orders from a product catalog



Distribute your inventory from our warehouse

Check the ongoing status of your orders



Quotes



Manage your quotes with ease.

Quote Number	Quote Name	Owned By	Expires	Modified	Amount
6633470	MC Rack #213	Yadier Molina	Mar 1, 2024	Jan 31, 2024	\$13,762.04
6660325	KP_NFS_Parker MOB_LAN/WAN/WLAN	Kat Brown	Mar 3, 2024	Feb 2, 2024	\$38,716.63
6682022	PRK_VoIP Implementation PRM With Extended ...	Yadier Molina	Mar 3, 2024	Feb 2, 2024	\$72,441.25
6713198	ABC 123	Yadier Molina	Feb 22, 2024	Jan 23, 2024	\$71,741.29
6713480	JP Rack #218	Adam Wainwright	Feb 22, 2024	Jan 23, 2024	\$71,741.44
6717989	JP Rack #219	Adam Wainwright	Feb 21, 2024	Feb 5, 2024	\$15,745.16
6732956	JP Rack #220	Albert Pujols	Mar 8, 2024	Feb 7, 2024	\$663,704.36
6733059	Meraki - Main	Chris Carpenter	Mar 8, 2024	Feb 7, 2024	\$663,704.36
6733067	Wireless Routers BCG	Chris Carpenter	Mar 8, 2024	Feb 7, 2024	\$663,704.36
6733074	WRC #145	Chris Carpenter	Mar 8, 2024	Feb 7, 2024	\$663,704.36

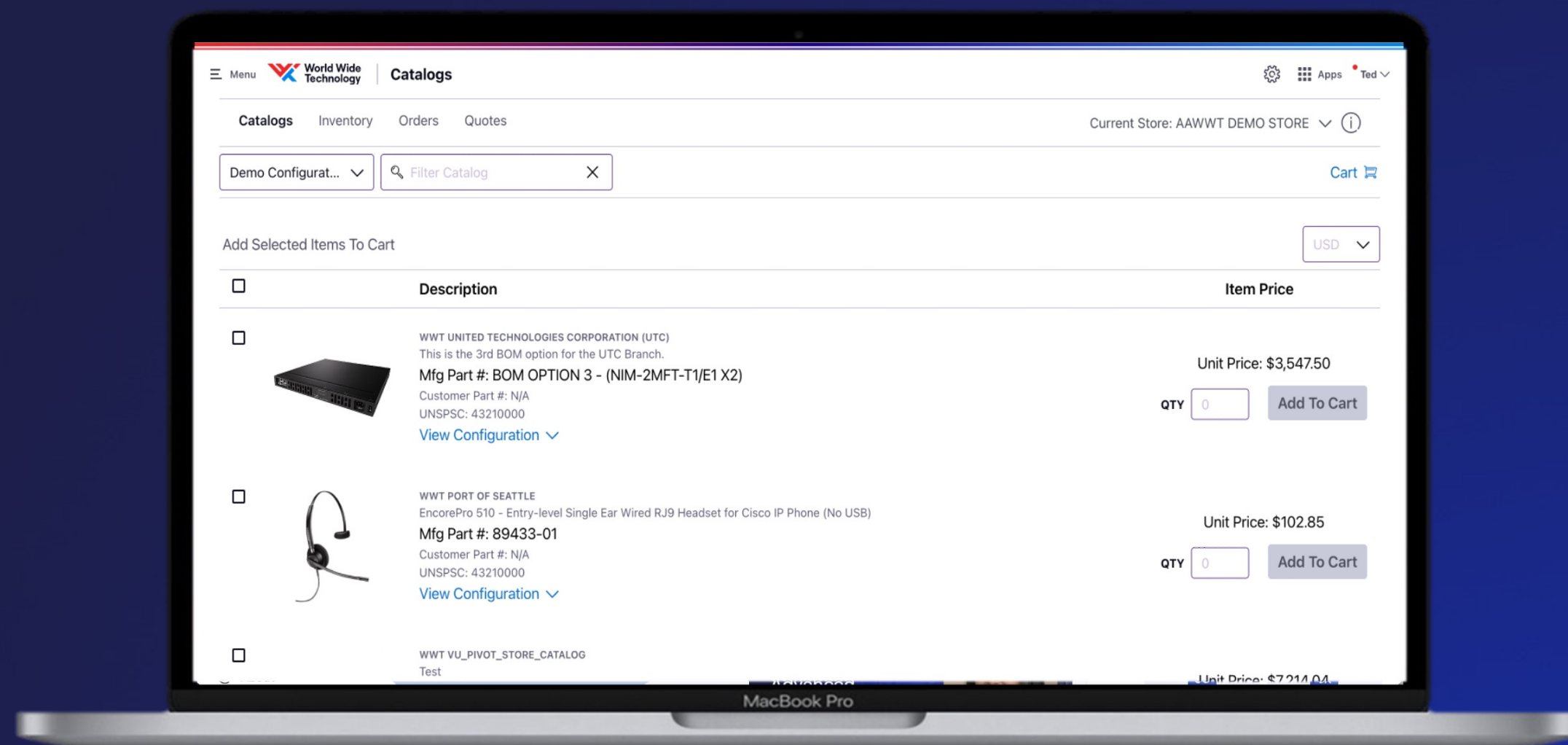
- Request quotes for individual parts
- Execute the simple transfer of quotes to the customer's procurement system to eliminate dual entry of purchase orders (procurement integration)
- Reduce manual quoting errors while providing one-to-one quote and purchase order matching

Catalogs



Shop from a customized catalog.

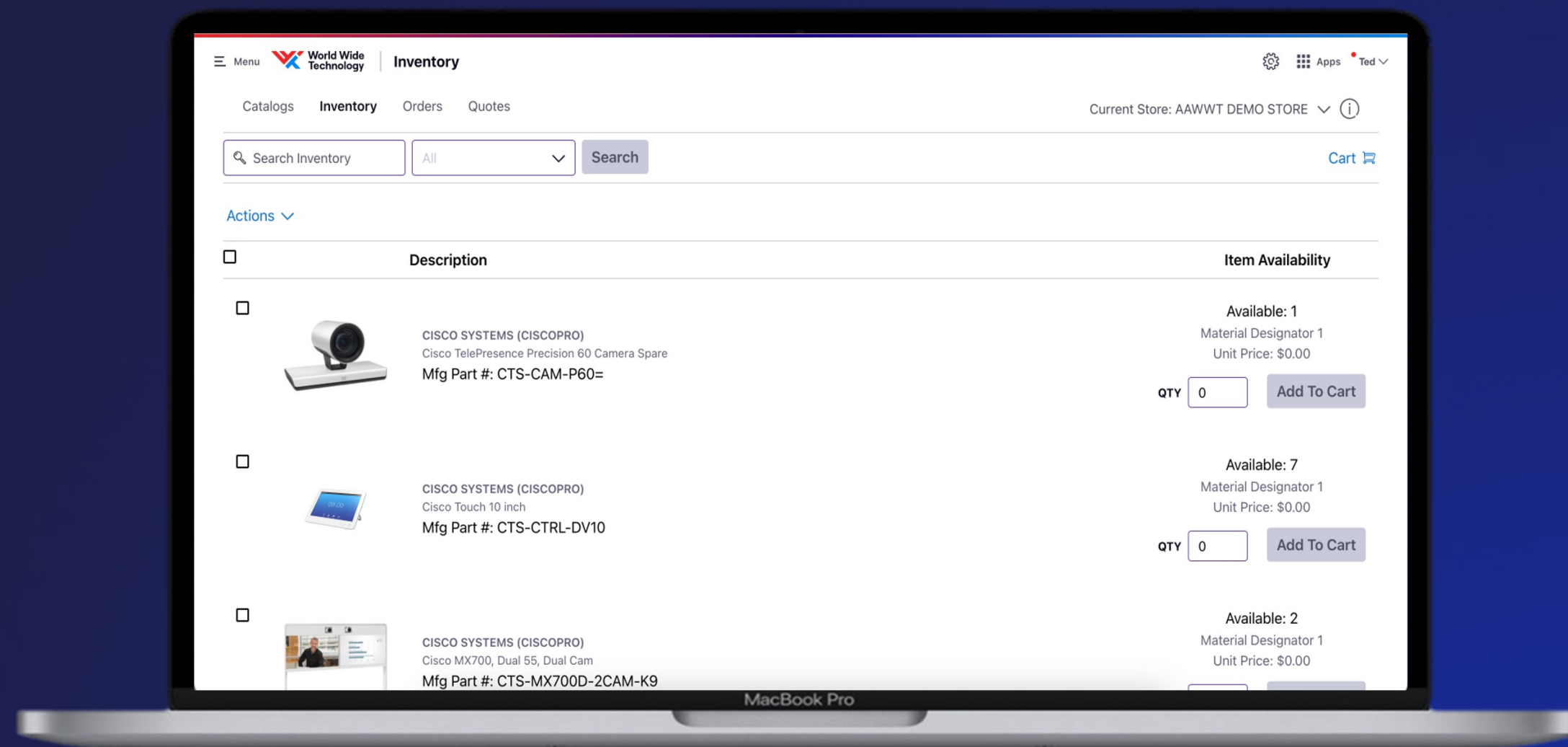
- Provides product relevancy as well as standardization for the customer
- 24/7 access to shop and procure configured bills of material or stand-alone parts
- Customer's procurement system can be integrated with Pivot's product catalog via CXML or OCI
- International pricing allows WWT to sell product in the customer's desired local currency and buy product from vendors/OEMs in USD currency
- Intelligent cart integration and checkout steps provide for a simple and prompt buying process
- Eliminates dependency on WWT's Inside Sales Representative to place an order



Inventory



Accelerate your supply chain.



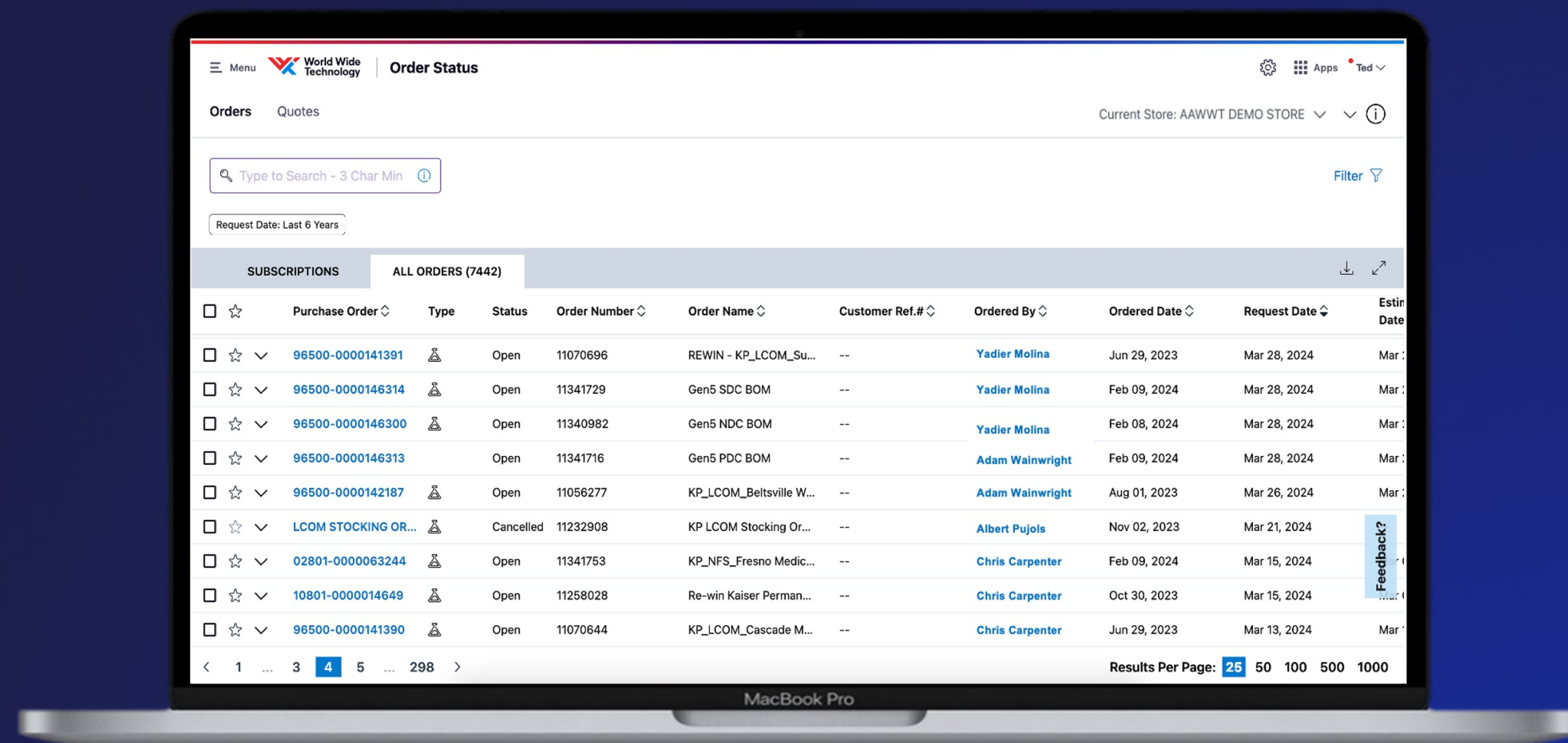
- Real-time access to reserve and distribute your organization's pre-purchased inventory from WWT's warehouse
- Efficient inventory management of your organization's configured bills of material and stand-alone parts
- Simple search methods to locate your desired inventory and compare similarly configured bills of material
- Eliminates dependency on a WWT Order Manager to assign inventory to your desired location

Order Status



Track your orders from end-to-end.

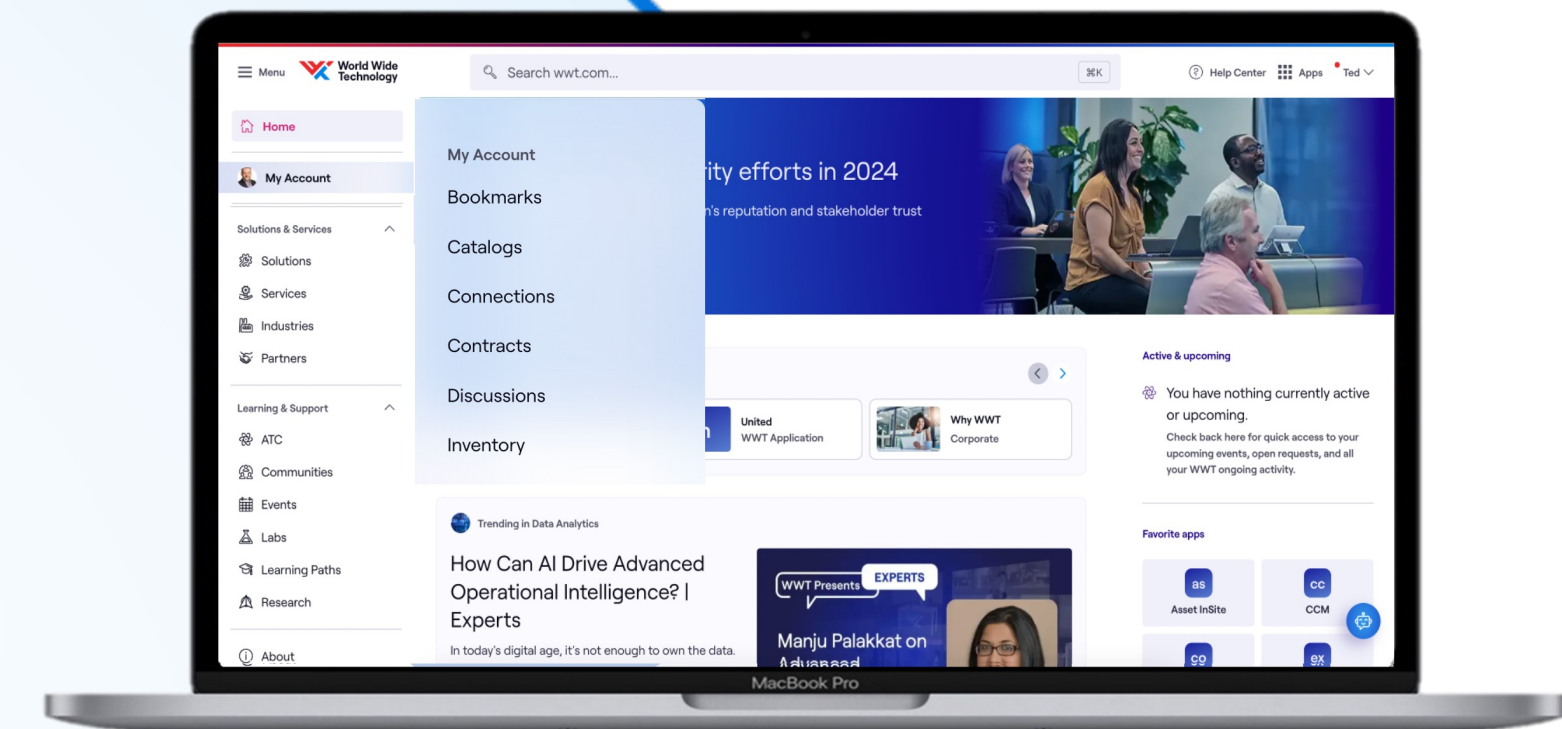
- Subscribe to order status alert notifications for transparency to your order's end-to-end life cycle
- Offers flexible search methods by PO, Order Number, Quote Number, Order Name, Customer Reference, Ship To Location or Vendor SO Number
- Access to key data points at parent and child line levels including serial numbers and shipment tracking
- Configurable order summary view based upon the customer's needs, preferences and desired fields
- Eliminates dependency on a WWT Inside Sales Representative or Order Manager for status updates
- Request support to inquire about an order



Value

Customers utilize our digital self-service and eCommerce tools to evaluate, quote, procure, assign, and track product.

These capabilities provide simple ways to transact while reducing our customer's dependency on WWT's internal teams.



Real-time Access
& Availability

Streamlined
Ordering

Elimination of
Manual Errors



Integrated &
Non-Integrated Checkout

Frictionless
Customer Experience

Learn More

To learn more about how your organization can benefit from these digital tools, please reach out to your WWT Account or Program team who can arrange a demo and discussion with WWT's IT Business Relationship Management and Product Management teams.

Thank You!