

AI Chat for Federal in GovCloud

Summarize and make vast amounts of data available to end users

Effective access to your information

Generative AI Chat revolutionizes information access for government agencies by providing instant, accurate responses to complex queries. They summarize vast amounts of public-facing information into an easy-to-use system, enabling citizens to navigate complex agencies like the IRS or Medicare effortlessly in their preferred language.

For example, AI Chat can answer IRS-related questions about tax deadlines, deductions, and filing procedures, or explain Medicare eligibility and enrollment processes. This not only improves the citizen experience by providing 24/7 access to information but also reduces response times and alleviates administrative burdens. Their adaptive learning capabilities ensure continuous improvement, aligning with evolving organizational needs. By streamlining communication, AI Chat fosters a more informed, agile, and responsive environment, ultimately strengthening security and operational readiness, all operating in AWS GovCloud (US).

AI Chat summarizes vast amounts of public-facing information into an easy-to-use system, enabling citizens to navigate complex information from agencies like the IRS or CMS effortlessly.. They also assist call center agents by quickly retrieving information and suggesting responses, enhancing operational efficiency and accuracy.

WWT can do the following:



Build a Cloud based Chatbot using proven well-architected best practices that are secure and compliant.



Train your users on how to use and promote the Chatbot effectively.



Integrate your Chatbot into a variety of front-end systems ranging from web browsers to thick clients to simulations.



Ensure a balance of price and performance are achieved based on your priorities.



Integrate thousands of data sources and ensure proper guardrails, compliance, and responsible AI practices are followed.



Provide recommendations and guidance around which data sources to leverage for the RAG component of your Chatbot.

Want to learn more?

For more information, please reach out to:
AWS.Alliance@wwt.com

WWT Supports Several Compliance Standards

When implementing AI chat on AWS for federal customers, WWT can assist with several compliance standards to ensure that the solutions meet necessary regulatory requirements. Here are some key compliance standards WWT can help address:



FISMA (Federal Information Security Management Act):

WWT can help implement security controls and processes required to comply with FISMA, ensuring that information systems are protected against unauthorized access and threats.



FedRAMP (Federal Risk and Authorization Management Program):

WWT can guide organizations through the FedRAMP authorization process, ensuring that cloud services meet stringent security requirements for federal use.



NIST SP 800-53:

WWT assists in implementing the security and privacy controls outlined in NIST SP 800-53, which are essential for federal information systems and organizations.



ITAR (International Traffic in Arms Regulations):

For organizations dealing with defense-related data, WWT can help ensure compliance with ITAR by implementing necessary security measures to protect sensitive information.



CJIS (Criminal Justice Information Services):

WWT can support compliance with CJIS requirements, which are critical for agencies handling criminal justice information, by implementing robust security controls.

By addressing these compliance standards, WWT ensures that federal customers can securely implement and manage AI Chat solutions on AWS using Amazon Bedrock and Amazon SageMaker, meeting all necessary regulatory requirements. We support many standards and if you do not see one listed here, please inquire as we cover most of them.

Learn about Amazon Bedrock on GovCloud (US) at: [Amazon Bedrock on AWS GovCloud \(US\)](#)

AI Chat has never been easier

WWT ensures compliance with AI Chat through expert integration, robust security solutions, and deep regulatory knowledge for seamless cloud operations.

Want to learn more?

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