



## What is MyMercy+?

MyMercy+ is Mercy's all-new, exclusive mobile app. Patients can manage healthcare for themselves and their families conveniently in one place.

With a simple intuitive design, MyMercy+ makes it easy to find providers, schedule appointments, refill prescriptions, message your care team and more.

## Is this an update to the MyMercy App?

**MyMercy+** is a completely new app and experience, not an update from the existing MyMercy (Epic) app.

To download, search the Apple or Google app stores, or use links shown here. When the download is complete, the old MyMercy app may be deleted.



## New Exclusive Features to Improve the Consumer Experience

- **Improved overall design:** Updated menu, clean simplified layout, and appealing page design that make it easy to use.
- **Simplified Account Creation:** Patients create their own account instantly without needing an access code or existing relationship with a Mercy provider, then can find and schedule an appointment.
- **Improved guidance:** Find Care Now - Use Mercy Now to find and schedule the most appropriate type of care 24/7.
- **Enhanced Search:** Easily select preferred appointment date and time with new calendar interface and more sophisticated search capability.
- **Auto-Arrival Notification:** Automatically notifies clinic coworkers you've arrived. No need to stop at the front desk.
- **Wi-Fi Auto-Connect\*:** Seamlessly connects users to Wi-Fi so they can take advantage of all MyMercy+ features.
- **Indoor Wayfinding\*:** Indoor wayfinding navigates patients step-by-step to the clinic for their appointment.
- **Order Food and Beverages\*:** Order online from the Mercy Cafe for quick and easy pick up.

## Plus, Favorite MyMercy Features:

- **Messages:** Communicate with your care team at your convenience.
- **Medications:** Manage Prescriptions and request refills.
- **Test Results:** View new and past test results.
- **Billing and Estimates:** Manage your bill or view an estimate.
- **Provider Search:** Search for a Provider or Location.
- **Scheduling:** Schedule or confirm an appointment.
- **Inpatient Features:** Stay informed during your hospital stay.
- Plus, all the most popular features currently in the MyMercy app. Users do *not* need to keep the MyMercy app..